# Press Release

## Reconciliation of non-GAAP to GAAP financial measures

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The company has historically provided financial metrics, some of which are based on GAAP and others that are not prepared in accordance with GAAP (non-GAAP). Recent legislative and regulatory changes encourage the use of GAAP financial metrics and require companies to explain why non-GAAP financial metrics are relevant to management and investors.

**Adjusted EBITDA** - defined as net loss before interest, taxes, depreciation, amortization, equity-related compensation, restructuring charges and benefits, certain gains and losses on equity investments and loss on early extinguishment of debt

Adjusted-EBITDA	114	T	hree	months en		For the year ended				
	Dec	ember 31, 2003	Sept	tember 30, 2003	Dec	ember 31, 2002	Dec	ember 31, 2003	De	cember 31, 2002
Net loss	\$	(2,079)	\$	(3,909)	\$	(55,604)	\$	(29,281)	\$	(204,437)
Interest expense, net		4,183		4,343		4,053		17,022		15,310
Provision for income taxes		351		82		123		629		492
Depreciation		8,125		10,757		17,141		47,515		78,488
Amortization of intangible assets		12		12		2,231		2234		11,930
Amortization of CNN advertising		2		127		1,371				5,634
Restructuring charges						26,675		(8,521)		45,824
Equity-related compensation		1,518		2,056		5,562		9813		21,195
Loss on early extinguishment of debt		2,097						2,097		•
(Gain) loss on investments, net	_	12	_	(1,637)	_	(299)	-	(1,622)	_	6,099
Adjuste d-EBITDA	\$	14,207	\$	11,704	5	1,253	5	39,886	\$	(19,465)

### Adjusted EBITDA gross margin - defined as the percent of Adjusted EBITDA over revenue

Adjusted-EBITDA gross margin		T	hree	months en	For the year ended					
	December 31, 2003		September 30, 2003		December 31, 2002		December 31, 2003		Dec	ember 31, 2002
Revenue Adjusted-EBITDA	\$	45,169 14,207	\$	41,767 11,704	\$	35,352 1,253	\$	161,259 39,886	\$	144,976 (19,465)
Adjusted-EBITDA gross margin		31%		28%	_	4%		25%		-13%

**Normalized net income (loss)** - defined as net loss before amortization, equity-related compensation, restructuring charges, benefits and certain gains and loses on equity investments, and loss on early extinguishment of debt

Normalized net income (loss)		Т	hree	months end	For the year ended					
LACT, MINISTER AND THE TOTAL CONTROL OF THE STATE OF	Dec	ember 31, 2003	Sept	tember 30 , 2003	Dec	cember 31, 2002	De	cember 31, 2003	De	cember 31, 2002
Net loss	\$	(2,079)	\$	(3,909)	5	(55,604)	\$	(29,281)	\$	(204,437)
Amortization of intangible assets		12		12		2,231		2,234		11,930
Amortization of CNN advertising						1,371		1000		5,634
Restructuring charges						26,675		(8,521)		45,824
Equity-related compensation		1,518		2,056		5,562		9813		21,195
Loss on early extinguishment of debt		2.097				1.		2,097		
(Gain) loss on investments, net	_		_	(1,637)	_	(299)	-	(1,622)	_	6,099
Normalized net income (loss)	\$	1,548	\$	(3,478)	\$	(20,064)	\$	(25,280)	\$	(113,755)

Normalized net income (loss) per share - defined as normalized net income (loss) divided by the

weighted average common shares outstanding

Normalized net income (loss) per share		n	hree	months en	For the year ended					
	Dec	ember 31, 2003	Sep	tember 30, 2003	Dec	ember 31, 2002	Dec	ember 31 , 2003	De	cember 31, 2002
Normalized net income (loss) Weighted-average common shares	\$	1,548	\$	(3,478)	\$	(20,064)	\$	(25,280)	\$	(113,755)
outstanding	_	120,198	-	118,596	_	114,866	-	118,075	_	112,766
Normalized net income (loss) per share	\$	0.01	\$	(0.03)	\$	(0.17)	5	(0.21)	\$	(1.01)

**Free cash flow** - defined as the net change in cash and cash equivalents and marketable securities quarter over quarter, excluding debt proceeds and redemptions

Free cash flow	Three months ended				
	Ded	cember 31 , 2003			
Change in cash and cash equivalents per the consolidated statement of cash flows	\$	76,178			
Change in restricted cash and marketable securitites and restricted marketable securities		33,212			
Net change in cash, cash equivalents, restricted cash and marketable securities and restricted marketable securities		109,390			
Less: Debt proceeds and redemptions, net	753	95,800			
Free cash flow	\$	13,590			

Network costs excluding depreciation and equity related compensation or Cash cost of service - defined as cost of revenue less depreciation and equity-related compensation

Network costs, excluding depreciation		Т	hree	months en	For the year ended					
and equity-related compensation		December 31, 2003		September 30, 2003		ember 31, 2002	December 31, 2003		December 31, 2002	
Cost of revenue	5	13,123	\$	14,275	\$	17,417	\$	61,115	5	85,304
Less: Depreciation and impairment of network- related equipment and internal-use software		5.803		7.487		10.669		33,326		46,297
Less: Equity-related compensation for		3003		1,401		10,000		33,520		40,237
employees who operate the network	_	43	_	51_	_	145	_	358	_	636
Network costs, excluding depreciation and equity-related compensation	\$	7 277	\$	6,737	5	6,603	\$	27,431	\$	38,371

Capex or Capital expenditures - defined as purchases of property and equipment and capitalization of internal-use software development costs

Capex or Capital Expenditures	T	hree months en	For the year ended				
	December 31, 2003	September 30, 2003	December 31, 2002	December 31, 2003	December 31, 2002		
Purchases of property and equipment and capitalization of internal-use software	\$ 2,712	\$ 2,110	\$ 884	\$ 8,881	\$ 14,187		

**Cash operating expenses** - defined as the sum of Research and Development, Sales and Marketing, and General and Administrative expenses, excluding depreciation and amortization and equity-related compensation

Cash operating expenses (excluding equity-related compensation and		1	hree	months en	For the year ended					
depreciation allocation)	Dec	ember 31, 2003	Sep	tember 30 , 2003	Dec	ember 31, 2002	De	cember 31, 2003	Dec	cember 31, 2002
Operating expenses: Research and development Sales and marketing General and administrative	5	2,473 12,215 8,997	\$	3,007 11,025 9,294	\$	2,845 11,760 12,891	\$	10,152 44,731 39,059	\$	17,158 53,068 55,844
Cash operating expenses		23,685	\$	23,326	\$	27,496	\$	93,942	5	126,070
Cash gross profit Less: Cash operating expenses	\$	37 892 23 685	\$	35,030 23,326	\$	28,749 27,496	\$	133,828 93,942	\$	106,605 126,070
Adjusted-EBITDA	\$	14,207	\$	11704	\$	1,253	\$	39,886	\$	(19,465)

 $\textbf{Cash gross profit} \ \text{- defined as gross profit before network-related depreciation and equity-related compensation}$ 

Cash gross profit		T	hree	months en	For the year ended					
	Dec	ember 31, 2003	Sept	ember 30, 2003	Dec	ember 31, 2002	De	cember 31, 2003	Dec	cember 31 , 2002
Revenue Less: Network costs, excluding depreciation and equity-related	\$	45,169	\$	41,767	\$	35,352	\$	161,259	\$	144,976
compensation	-	7,277		6,737		6,603	-	27,431	_	38,371
Cash gross profit	5	37,892	5	35,030	5	28,749	\$	133,828	5	106,605

Cash gross margin - defined as the percent of cash gross profit over revenue

Cash gross margin		т	hree	months en	For the year ended					
**************************************	Dec	ember 31, 2003	Sep	tember 30, 2003	Dec	ember 31, 2002	De	cember 31, 2003	Dec	ember 31, 2002
Revenue Cash gross profit	\$	45,169 37,892	\$	41,767 35,030	\$	35,352 28,749	\$	161,259 133,828	\$	144,976 106,605
Cash gross margin		84%		84%	_	81%		83%		74%

Net income (loss), excluding expenses associated with retirement of old debt - defined as net income (loss) before loss on early extinguishment of debt

Net income (loss), excluding expenses	Three months ended					
associated with early retirement of old debt	Dec	ember 31, 2003				
Net loss Loss on early extinguishment of debt	\$	(2,079) 2,097				
Net income, excluding expenses associated with early retirement of old debt	\$	18				

**Fully diluted share count** - defined as issued common shares and unexercised stock options, deferred stock units and warrants

#### Fully diluted share count

3014 dunizarian dunizaria	December 31, 2003	September 30, 2003	December 31, 2002
Common shares issued	122,155	119,424	117,660
Unexercised stock options, deferred stock units and warrants	15,586	17,633	16,723
Fully diluted share count	137,741	137,057	134,383